2025 Real World Test Results Report
Office Practicum

Developer Attestation

As a developer of software certified under the Office of the National Coordinator for Health Information Technology Health IT Certification Program, Office Practicum is pleased to submit this Real World Test (RWT) Result Report for the calendar year 2025 in accordance with ONC Health IT Certification Program.

The Real World Testing Result Report includes all required elements that meet the requirements of the certification criteria and is up to date. We believe that there were no non-compliances observed and results revealed that OP EHR functionality is working as expected.

Office Practicum

[signature]

Authorized Representative Signature
Date: 2/6/2026
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General Product Information

Developer Name: Office Practicum   https://www.officepracticum.com/
Product Name: **Office Practicum**
Version Number: 21
Certified Health IT Product List (CHPL) ID & ONC-ACB Certification
ID:: 15.04.04.3048.Offi.21.02.1.221121
CHPL Listing: https://chpl.healthit.gov/#/listing/11049
Developer Real World Testing Page URL:
https://www.officepracticum.com/onc-certification-info

Care Settings

Certified Office Practicum is marketed primarily to Primary Care Pediatrics (ambulatory setting). All aspects of the Real World Testing Plan Results are from the Primary Care Pediatrics setting.

Standards Updates (SVAP and USCDI)

Office Practicum has not updated CHITM to any new standards as part of the SVAP or the Cures Update criteria as of this date nor plan to prior to the execution of the Real World Test.

Standard (and version)	All standards versions are those specified in USCDI v3, HL7 v2.5.1
Method used for standard update	Not applicable
Date of ONC ACB notification	Not applicable
Date of customer notification (SVAP only)	Not applicable

Schedule of Key Milestones

Key Milestones	Date(s)	Status
Revisited Collaborative Partners for testing	Jan 2025	MET
Analysis and test results report creation	1/1/2025-1/31/2025	MET
Review results and address any issues that needs to be fixed within 30 days	03/04/2025	MET
RWT Execution for certification criteria w/Practices Mid Year 2025	By 7/15/2025	MET
RWT Execution for certification criteria w/Practices End of the year 2025	By 12/31/2025	MET

RWT Measures

Under the ONC Health IT Certification Program as part of Real World Testing Plan OP has prepared this report with results for below criteria(s) to adhere to the compliance requirements.

- **Care Coordination**
    - § 170.315(b)(1) Transitions of Care
    - § 170.315(b)(2) Clinical Information Reconciliation and Incorporation
    - § 170.315(b)(3) Electronic Prescribing
    - § 170.315(b)(10) Electronic Health Information Export
- **Public Health**
    - § 170.315(f)(1)Transmission to Immunization Registries
- **Electronic Exchange**
    - § 170.315(h)(1) Direct Project
- **Application Programming Interfaces**
    - § 170.315(g)(10) Standardized API for Patient and Population Services

Transitions of Care & Clinical Information Reconciliation and Incorporation

Reporting Results Time Frame: Q42025

Testing Methodology: Logging, Reporting, Interactive Testing

Interactive Testing: Every quarter and for every major release throughout Y2025, OP early adopter program practices ran through various tests to validate the functionality and for OP to address any issues that arise before the release goes to general availability.

Testing Results:

CDA documents were received via edge protocol into OP to the addressed recipient. OP users were also successfully sending CDA documents from within OP to various direct address recipients and third party systems like HIEs and health groups.

Total number of practices queried: All Practices
Number of Practices for Interactive Test: up to 7 practices
Total CDAs generated Successfully: **70,008**
Number of CDAs sent via edge protocol: **280**
Number of Direct Messages received with CDA attachment: **42,326**
Total number of CDAs parsed that were received: **8,624**
Key Findings and Analysis:

Client satisfaction and successful generation of CDAs remain high. This area of the application is stable.

Action taken on key findings:
No direct action is needed at this time.

Area of improvement:
No changes we made in this area that impacted the certification criteria.

Electronic Prescribing

Reporting Results Time Frame: Q42025

Testing Methodology: Logging, Reporting, Interactive Testing

Interactive Testing: For all major releases as part of OP early adopter program our practices validate functionality.

Relied Upon Software: First Data Bank

Testing Results:

Total number of practices queried: All Practices

Number of Practices for Interactive Test: up to 7 practices

Metric	Value
New Rx	**1,887,302**
New EPCS Rx	**357,987**
Cancel Rx	**7,568**
Change Requests	**497**
Change Request Response	**317**
Renewal Requests	**208,367**
Renewal Request Response	**98,340**

Key Findings and Analysis:

Due to Surescript network outages our practices faced some downtime that impacted sending prescriptions to the pharmacy on time.

Action taken on key findings:

Pharmacy network outages are out of OP's control. No action was taken at this time.

Area of improvement:

No changes we made in this area that impacted the certification criteria.

Transmission to immunization registries

Reporting Results Time Frame: Q42025
Testing Methodology: Logging, Reporting, Interactive Testing
Interactive Testing: Our early adapter program uses this functionality everyday and help OP to test throughout the year.

Testing Results:
As a Pediatric specific setting this functionality is very critical for our practice base and by utilizing our Immunization Integration Program (IIP) certified EHR OP users were successfully able to submit immunizations to the state registries.

Total number of practices queried: All Practices
Number of Practices for Interactive Test: up to 7 practices

VXU Messages successfully sent for all Practices: **5,968,055**
QBP (Query) Requests sent to the state registries: **312,954**
RSP (Response) Successful Responses: **285,157**
RSP Failed Responses: **27,797**

Key Findings and Analysis:
Unlike previous years, OP practices have been leveraging Query functionality to send QBP messages to the registry to keep the patient chart in sync and address any gaps with the state registry. There are many factors that result in the failure response from the registries for the Query request. Practices were successfully able to exchange data with the respective state immunization registry.

Action taken on key findings:
Our OP team works with each state registry to address any connectivity issues and failures. In Q42025 OP team has been preparing to upgrade the IIP certification to a newer version. We are planning to complete the upgrade recertification in Q12025.

Area of improvement:
Few state registries were upgraded to CDC connectivity from the legacy connectivity protocol.

EHI Export

Reporting Results Time Frame: Q42025

Testing Methodology: Logging

Testing Results:

Number of Practices for Interactive Test: up to 5 practices
Functional testing was conducted with five different practices for this functionality.
Single Patient EHI Exports: **2861**
Bulk EHI Exports: **20**

Key Findings and Analysis:
There has been a significant increase in utilization of this feature since last year. Satisfaction is high. This functionality is working as expected.

Action taken on key findings:
No action is needed at this time.

Area of improvement:
None for this functionality.

Direct Project

Reporting Results Time Frame: Q42025

Testing Methodology: Logging, Reporting, Interactive Testing

Relied Upon Software: Kno2

Testing Results:

Number of Practices for Interactive Test: up to 6 practices
Functional testing was conducted with five different practices for this functionality.
Total number of Outbound Messages: **292**
Total Number of Outbound Messages with CDA attachment: **280**
Total Inbound Messages: **62,338**
Total number of Inbound Messages with CDA attachment: **42,326**

Key Findings and Analysis:
As we saw last year, many practices are still using eFax as their main method to send referrals out.
This continues to trend down. As you can see we had much fewer outbound messages sent from OP
to other systems compared to how many messages were received.

Action taken on key findings:
We are planning to educate our practices on the importance of using Direct messaging over eFax in
their day to day workflow at our user conference 2025 again.

Area of improvement:
None for this functionality.

Standardized API for Patient and Population Services

Reporting Results Time Frame: Q42025

Testing Methodology: Logging, Reporting, Interactive Testing

Interactive Testing: Few of our vendors that we leverage FHIR APIs to integrate with help OP to test this functionality throughout the year.

Testing Results:

Total Number of Practices Monitored (FHIR API): All practices with this functionality activated

Number of Practices for Interactive Test: up to 2 practices & up to 2 vendors

FHIR Resource Name	Base Request Name	Total Processed Requests	Failure Rate
AllergyIntolerance	/fhir/AllergyIntolerance	14.8M	0.00%
CapabilityStatement	/fhir/CapabilityStatement	1.61k	0.00%
CarePlan	/fhir/CarePlan	116K	0.06%
CareTeam	/fhir/CareTeam	129K	0.003%
Composition	/fhir/Composition	220k	83%
Condition	/fhir/Condition	14.9M	0.00%
Device	/fhir/Device	107k	0.00%
DiagnosticReport	/fhir/DiagnosticReport	209k	0.43%%
DocumentReference/_search	/fhir/DocumentReference/_search	77.3K	6.62%
Encounter	/fhir/Encounter	291k	0.00%
Goal	/fhir/Goal	110k	0.1%
Immunization	/fhir/Immunization	15.3M	0.00%
ImplantableDevice	/fhir/ImplantableDevice	0	0.00%
Location	/fhir/Location	8.58M	0.00%
Medication	/fhir/Medication	0	0.00%

MedicationRequest	/fhir/MedicationRequest	**498k**	14%
Observation	/fhir/Observation	**3.08M**	0.09%
Organization	/fhir/Organization	**12.2k**	0.98%
Patient	/fhir/Patient	**13.9M**	0.00%
PatientMatch	/fhir/Patient/$match	**214M**	0.00%
Practitioner	/fhir/Practitioner	**490k**	0.00%
PractitionerRole	/fhir/PractitionerRole	**451k**	0.00%
Procedure	/fhir/Procedure	**941k**	0.00%
Provenance	/fhir/Provenance	**0**	0.00%
RelatedPerson	/fhir/RelatedPerson	**516**	0.00%

Key Findings and Analysis:

We continue to see increased utilization in APIs. Overall failure rates remain very low. Bad URLs are the culprit for the high rates in Composition, which is out of our control. Education is our only source of resolving the issue.

Action taken on key findings:

Increased customer education via our Help Center and user conference.

Area of improvement:

As mentioned above.