

Session Snapshots: Special Interest

Engage offers something for everyone. Whether you're a seasoned OP pro, brand-new to the community, eager to explore the latest innovations, or looking to stay on top of what's happening across the industry, these session snapshots give you a glimpse of what's in store to help you get the most out of your Engage experience. The full list of conference sessions and session descriptions can be found later in the agenda.



Engage for Longtime OP Users

Here are some of the sessions that are geared toward the “more seasoned” crowd. In addition to these, you'll also find industry-focused sessions that tackle important non-OP topics practices face every day, along with deep dives into newer OP features designed to help your team work smarter and more efficiently.

- Demographic & Analysis Recall (DAR): Understand Your Patients and Drive Patient Care + Practice Growth
- Transforming Care Through Patient Engagement: Practical Strategies and Measurable Benefits
- Maximize Your Toolkit: Advanced Provider Workflow Optimization Roundtable
- The Productive Provider: Data-Driven Strategies to Master Your Schedule and Workflow
- Streamline Your Postings: Customizing Basic and Advanced Payment Processing Rules
- System Mastery: Advanced Configuration and Optimization via Global Preference
- Beyond Documentation: Advanced OP Strategies for Data Capture for Payer and Quality Network Validation
- Mastering E/M Coding: If It's Not Documented, It Didn't Happen
- All-Access Efficiency: Mastering Billing Workflows with Every Tool at Your Disposal
- Clinical Template Refresh: Updating Codes, Vaccines, and Diagnostics for Enhanced Care, Patient Education

Engage for Newer Users of OP

Here are some of the sessions tailored for “OP newbies”. They focus on mastering core workflows, avoiding common pitfalls, and sidestepping “gotchas” — all while connecting you with fellow users who share your day-to-day experiences. Designed to build your OP confidence, these sessions also help you see the bigger picture of how your work supports the practice as a whole.

- Newer to OP? Navigate the System Like a Pro to Optimize Your Efficiency
- Never Miss a Beat: Optimizing Patient Alerts for Maximum Efficiency (Workshop)
- Care Plan Lab: Activate, Update, and Master Essential Care Plans (Workshop)
- Beyond the List: Running, Analyzing, and Contacting Patients Using OP's Recall Reports (Workshop)
- Confidentiality in OP: Mastering Privacy Settings for Adolescent Patients
- Mastering E/M Coding: If It's Not Documented, It Didn't Happen
- System Mastery: Advanced Configuration and Optimization via Global Preference
- From Submission to Payment: Building Strategic Workflows for High-Performance Claim Management
- The Denial Playbook: Your Guide to Fixing the Most Common Claim Errors
- From Vials to Victory: A Practical Guide to Vaccine Management in OP

Engage for OP Users Interested in the Latest Innovations + Solutions

We're always introducing **innovations to support you and help your practice run more smoothly**. These sessions showcase the latest solutions to optimize your use of OP, improve your bottom line, and boost practice performance.

- Fewer Clicks, More Care: How AI and Automation are Transforming the Provider Experience
- Pediatric Performance: How Do You Compare? Meet the New Pediatric Benchmarks
- From Setup to Success: A Complete Guide to OP's Patient Collections Module
- Capturing the Conversation: How Opie AI Enhances Your Medical Documentation
- Our Product Vision for 2026 and Beyond

Engage for OP Users Interested in Keeping Up With What's Going On Outside of OP

In addition to all of the OP sessions, we're excited to offer many industry-driven learning opportunities that cover topics that practices face every day. At their core, these sessions are all **focused on setting your practice up for long-term success**.

- Beyond the Noise: Provider Strategies to Combat Vaccine Misinformation (Panel Discussion)
- Tackling Childhood Obesity Together: An Interactive Workshop on Real-World Strategies
- Medical Treatment of Autism In Your Practice
- Cost Calculator - Calculating the Cost of Providing Care
- Bridging the Divide: Unifying Multi-Generational Provider Leadership for Future Success
- Mental Health & Burnout: Supporting Your Pediatric Staff
- Integrating Lactation Support into the Primary Care Practice: Addressing Documentation and Coding Challenges
- Turning 18 (or 21 or 26): Streamlining the Workflow for Pediatric-to-Adult Patient Transitions
- Using Payer Real-Time Claim Estimators: A Practical Tour
- The MSO Model: A Case Study